Help Desk Support Technician
College Credit Certificate| Code: 66037 | 16 Credits
CIP: (0511010313**)**
Effective Term: Fall 2020 (2207)

The Help Desk Support Technician College Credit Certificate is designed to prepare students with the technical knowledge and skills for employment as entry-level computer help desk and support technicians in commercial, industrial and government institutions. Graduates are also prepared for CompTIA A+ and Network+ industry certifications.

MAJOR COURSE REQUIREMENTS (16.00 Credits)

CGS 1560	A+ Computer Operating Systems	(4 Credits)	
CTS 1131	A+ Computer Essentials & Support	(4 Credits)	Pre-req CGS 1560
CTS 1134	Networking Technologies	(4 Credits)	
CTS 1328	Supporting Microsoft Clients	(4 Credits)	Pre-req CGS 1060C or Computer Skills Placement Exam